

## Aeries Parent Portal Cov Lus Nug Ib Sij Nug Txog (FAQs)

### Qhov Aeries Parent Portal yog dabtsi?

Qhov Aeries Parent Portal yog ib daim website thiab yog ib qho app uas yog qhov chaw cov tsevneeg kuj mus taug tau lawv cov tub ntxhais kawmntawv cov haujlwm thiab cov qhabnee, txais tau cov ntaubntawv xa tuaj ntawm lawv tus xibfwb/lub tsevkawm, xa soblus mus rau lawv cov xibfwb, thiab kho/hloov nej cov ntaubntawv hu.

### Kuv yuav ua licas los tsim tau ib qho Parent Portal askhauj?

Hu tuaj rau koj lub tsevkawm kom lawv tau koj tus email tshiab nyob rau hauv lawv cov ntaubntawv thiab thov kom lawv muab qhov parent portal kev tso cai rau koj nkag. Mus saib Twin Rivers Unified cov tsevkawm npe ntawm [<https://bit.ly/TRUSDschools>] los nrhiav koj lub tsevkawm daim website, nyem qhov Staff Directory kom tau lawv cov ntaubntawv hu (xovtooj tus zauv txuas thiab tus email) kom tau kev pab ntxiv.

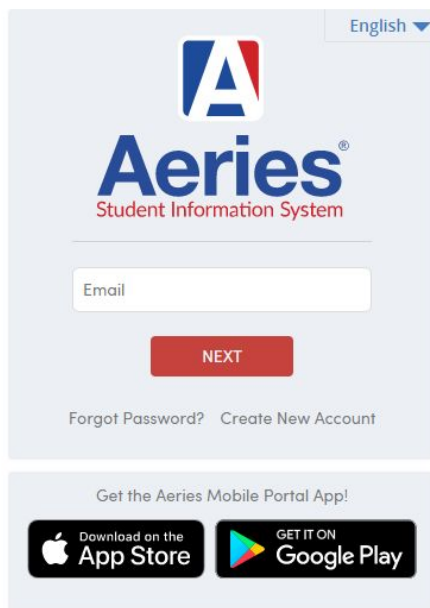
### Kuv yuav ua licas thiaj li nkag tau rau qhov Aeries Parent Portal?

Los ntawm txoj kev mus saib lub Koog Tsevkawm qhov Aeries Parent Portal kablus txuas [<https://parent.twinriversusd.org>] lossis nyem qhov **Aeries Parent/Student Portal** kablus txaus nyob saum toj ntawm koj lub tsevkawm daim website:



Koj kuj mus muab download tau lub xovtooj qhov app [[iOS](#) / [Google Play](#)], thiab xaiv koj tus menyuam kawm lub tsev kawmntawv.

## Twin Rivers Unified School District



Koj kuj xaiv tau koj hom lus tam li koj nyiam Aeries muaj nyob rau hauv nws qhov app.

### Yog hais tias Kuv tsis nco qab kuv tus password, lo lus zais, lawm ne?

#### Kuv yuav hloov kuv tus password licas?

Nyem qhov "Forgot Password?" kablus txuas nyob rau nawm nplooj ntawv login. Thaum nkag tau mus hauv lawm, nyem Options los hloov tus password.

### Puas yog yuav tsum muaj ib tug email mam thiaj li tsim tau ib tug Parent Portal Askhauj?

Yog, cov niam txiv yuav tus muaj ib tug email tiag tiag mas thiaj li tsim tau ib tug portal askhauj. Yog koj tsis muaj ib tug email no, ntawm no muaj ntau lub tuamtxhab uas pub email dawb xws li Google thiab Yahoo.

### Yog hais tias Kuv yog ib tug neeg tshiab rau hauv Twin Rivers Unified lub Koog Tsev Kawmntawv, puas yog Kuv yuav tsum tau rau npe kuv tus menyuam kawmntawv ua ntej Kuv thiaj li los tsim tau ib tug Parent Portal askhauj?

Yog, koj tus menyuam kawmntawv yuav tsum muaj npe kawm nyob rau tom ib lub tsevkawm twg lawm mas koj thiaj li yuav tsim tau ib tug Parent Portal askhauj. Thaum uas koj tau rau npe tas lawm, koj lub tsevkawm tus neeg

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Mus Saib txoj Kev Kawm Nrug Deb (Distance Learning for Families) rau Tsevneeg daim webpage [<http://www.bit.ly/TwinRiversFamilies>] kom paub cov ntaubntawv qhia txog TRUSD Apps Portal, Google Classroom, Aeries Parent Portal, thiab Menyuam Kawm Cov Chromebooks.

ua haujlwm tuav ntawv mam li los pab tau nrog koj los tsim tau ib tug askhauj nrog cov ntaubntawv qhia uas yauv tsum tsim nrog.

**Kuv puas yuav tsum tau los tsim kom muaj ntau tus askhauj yog hais tias Kuv muaj ntau tshaj ib tug menyuam rau npe kawm ntawv nyob hauv lub Koog Tsev Kawmntawv?**

Tsis tsim, tsuav koj muaj ib tug Parent Portal askhauj xwb tau lawm. Nkag mus rau koj tus portal askhauj, thiab nyob rau saum toj sab xis ntawm daim duab screen, koj muaj qhov kev xaiv los ntxiv lwm tus menyuam kawm rau. Nyem qhov "Add Additional Student" thiab ua raws li cov lus qhia uas tshwm tuaj. Thaum ua tiav hlo lawm, koj yuav muaj qhov los xaiv tau tus twg los xij, hlov mus mus los los.

**Ntau tshaj li ntawm ib tug niam txiv/neeg saibxyuas los tsim ib tug askhauj ua nws ntiag tug kom tau los saib tus menyuam kawmntawv cov ntaubntawv puas yuav tau? Pivtxwv li, kub niam txiv nkawv sib rauj lawm.**

Tau, ntau tshaj li ntawm ib tug niam txiv/neeg saibxyuas yeej los tsim tau lawv tus kheej li ib tug Parent Portal askhauj, tsuav kom lawv muaj lawv tus kheej tug email xwb.

**Cov niam txiv/neeg saibxyuas puas yuav tsum tsim ib tug askhauj txhua xyoo?**

Tsis tsim. Qhov ntawm no yog ib qho uas tsuas yog ua ib zaug xwb. Yog koj muaj lwm tus menyuam uas koj tau rau npe ntxiv tuaj kawm nyob rau hauv lub Koog Tsevkawm (pivtxwv li ib tug menyuam kawm nyob qib Kindergarten), koj kuj mus ntxiv tau nws rau hauv tus askhauj uas koj twb muaj lawm. Thov nrog nco - koj yuav tsum tau ua kom tiav hlo qhov Data Confirmation process kom paub hais tias txhua yam yog tseeb rau koj tus askhauj nyob txhua xyoo thaum pib tsev kawmntawv.

**Kuv yuav ua lidas yog hais tias Kuv tsis muaj tus zauv, verification code?**

Lub tsevkawm chav ua haujlwm cov neeg ua haujlwm mam li saib seb koj puas yog ib tug neeg tiag li koj hais thiab mam li ntxiv koj tus email rau hauv koj tus menyuam kawm cov ntaubntawv record. Thaum no koj mam li txais tau ib tug email soblus qhia txog cov ntaubntawv hais tias koj yuav mus nkag tau lidas (rau cov askhauj tshiab), losyog ib tug email soblus faj lus tuaj rau koj hais tias tau muaj ib qho dabtsi hloov lawm rau koj tus Portal Askhauj (rau cov askhauj uas yeej ibtxwm tsim ua ntej lawm). Zaum tom ntej uas koj nkag mus rau hauv koj yuav pom koj tus menyuam kawm nyob rau hauv koj tus askhauj (tsis tseev kom muaj qhov VPC code lawm).

Step 1  
Student Verification

Please Enter The Following Information About Your Student

Student ID:

Student Home Telephone Number:

Verification Code:

**Kuv xav tau qee cov kev pab ntxiv, leej twg yog tus kuv yuav hu tau rau?**

Cov niam txiv thiab cov neeg saibxyuas uas tseem tsis tau txias ib tug email soblus qhia txog tus askhauj cov ntaubntawv kuj mus muab kev pab tau los tsim ib tug askhauj los ntawm txoj kev tuaj cuag **TRUSD Student Services Support Line** uas yog sau email xa tuaj rau [Stu.Service@twinriversusd.org](mailto:Stu.Service@twinriversusd.org).

Rau cov tsevneeg uas twb muaj ib tug askhauj lawm thiab pheej tseem muaj teebmeem nkag mus rau hauv lossis muaj teebmeem siv cov twj, koj kuj tuaj cuag tau **TRUSD IT Help Desk** los ntawm txoj kev xa email tuaj rau [TechSupport@twinriversusd.org](mailto:TechSupport@twinriversusd.org) lossis hu lawv ntawm (916) 566-7802, Monday - Friday, 7 a.m.- 5 p.m. Thov nrog nco cia hais tias qee cov twj tejzaum tsis tau ua haujlwm kom txog rau thaum tom qab tsev kawmntawv pib tso.